

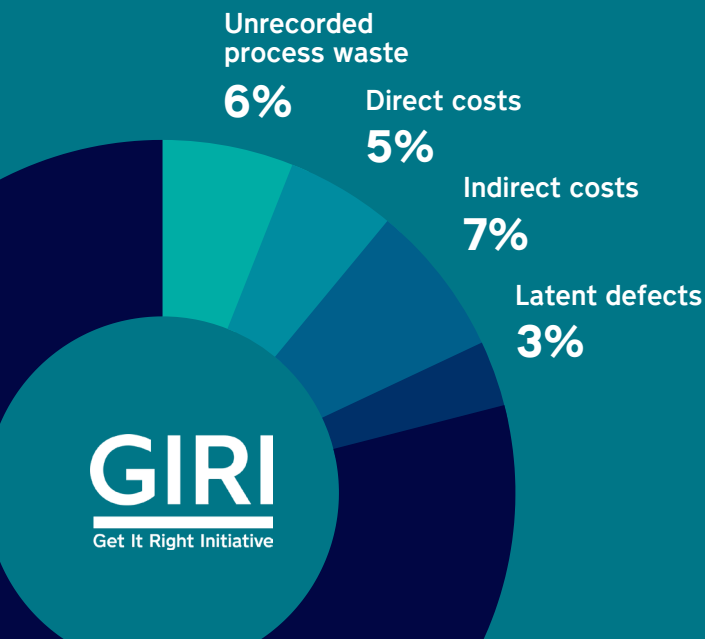
Do you know the real cost of error to your business?

Research by the Get It Right Initiative revealed that 21% of project turnover is wasted by the UK construction industry each year correcting error.

That's £21 billion across the sector. Every year.

The single most effective way to improve the industry's profit margins is to reduce error.

What is error costing you?



Reducing error is about more than just saving money.

Eliminating error doesn't just improve productivity and boost profitability.

Getting it right first time helps to improve safety, quality, and efficiency, conserve valuable resources, reduce waste and improve sustainability, enabling the industry to tackle its most pressing challenges.

It also helps to boost reputation at a business and industry level and dispel the image of construction as a sector that accepts mistakes as an unavoidable part of the process.



Training that empowers teams to get it right first time.

GIRI's accredited training scheme directly targets the root causes of error and empowers companies, project teams, and individuals to get it right first time.

Our courses enable employees to develop the right skills to collaboratively understand, pre-empt and avoid error in their daily work.

The three streams of training are:

- **Leadership training** - Strategies to eliminate error, for leaders of organisations and leaders of construction projects.
- **Training across interfaces** - Techniques to avoid interface errors in design and construction, for managers and designers.
- **Supervisory and management skills** - Supervision and planning skills to prevent errors during construction, for site supervisors and managers.

All GIRI courses are approved by CITB for grant purposes in England, Wales, Scotland and Northern Ireland.



Case study: GIRI training demonstrates defect-free results

Investment in GIRI training has delivered tangible benefits to Galliford Try, says construction support manager Lynden Haworth.

Galliford Try has seen the positive impact of GIRI leadership training on its Grantham Southern Relief Road (Phase 2) project, which involved piling works for a new bridge using a top-down construction method.

“We used a similar construction method on another scheme some years earlier with some serious errors and expensive implications,” says Lynden. “We were determined not to make the same mistake again.”

Galliford Try used GIRI’s leadership training to bring together leaders from within the company, the client, designer, and supply chain to focus on this element of the project. “This gave us a forum for open, frank discussions. Actions taken eliminated significant potential costs and resulted in more than 200 contiguous piles being completely defect free, with 100% vertical tolerance compliance.”

The impact went beyond that one project, as the tools and ideas learned were applied by one of Galliford Try’s regional managers to a different project that was experiencing difficulties with surfacing works.

“GIRI’s Get it Wrong exercise and the ‘cause, concern, countermeasure’ approach were used to drill down into the difficulties affecting the project and mitigation actions were successfully applied by the team,” says Lynden. “This shows the skills and tools learned in the training can, with the right behavioural approach, be implemented again and again.”



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**Find out more
or book training**

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