7. So What? What can you and your organisation do, to ensure that time pressures don't lead to error?





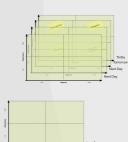








6. What can we do NOW to improve our use of time in the FUTURE?



2. Important / Urgent Matrix



3. Root Causes of Error





1. How do we spend our time?





4. How can we improve the way we use our time?



5. Why is managing time so hard, and what lessons can we learn?

